



PUNJAB PENSION FUND
Finance Department
Government of the Punjab



INVITATION TO BID

Punjab Pension Fund (PPF), Government of the Punjab, invites proposals/bids for the **Procurement of Call Centre System** under the titled "Punjab Pension Fund".

Sr#	Description	Estimated Cost	Bid Security
1.	IP PBX Call Centre System with Recording & IP Phones	0.8 million	2%

1. The bidding shall be completed in accordance with Punjab Procurement Rules 2014 (amended to date) on **Single Stage - Two Envelope** Bidding Procedures.
2. Technical and Financial bids, duly completed, signed, stamped, and in complete conformity with Bidding Documents, must be submitted online on the E-Pak Acquisition and Disposal System (**EPADS**) website, i.e., <https://punjab.eprocure.gov.pk>
3. Bidders are advised to ensure that they upload the bids on the EPADS Portal well before the submission deadline and not wait for the last date and time to upload the bid.
4. The Bidding document carrying all details may be downloaded free of cost from the PPF website <https://ppf.gop.pk/tenders> and www.ppra.punjab.gov.pk
5. Bids' closing date shall be **18th December 2024 at 11:00 a.m.** and shall be opened on the same day at **11:30 a.m.**
6. Bids that are incomplete, not signed and stamped, late, or submitted using a method other than the specified mode will not be considered.
7. Income/Sales tax registration certificate and other mandatory documents as mentioned in the Tender Document must accompany the bids.

Note: Punjab Pension Fund management may reject all bids or proposals at any time prior to the acceptance of a bid or proposal, as provided under Rule-35 of Punjab Procurement Rules, 2014.

Administration Officer

Punjab Pension Fund

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